

Appendix 2 Summary of the Barking and Dagenham Pharmaceutical Needs Assessment 2015

- 7.1 The London Borough of Barking and Dagenham current has 38 community pharmacies
- This equates to an average of 19.6 pharmacies per 100,000 population
 - This is lower than the London (22.3) and England (21.7) averages
 - Pharmacies in LBBD, on average, dispense fewer prescriptions than the England average (LBBD-6328 per month, England-6784 per month) but more than the London region average (5393 per month)
 - 79% of pharmacies in the borough are open weekdays after 6pm
 - 97% are open on Saturdays
 - 18% are open on Sundays
- 7.2 A short pharmacy-user survey conducted in the borough last autumn received 480 responses:
- 91% rated the pharmacy service in the borough as 'excellent' or 'good'
 - 85% rated the ease of obtaining medicines from pharmacies in the borough as 'excellent' or 'good'
 - 71% had a journey time of no more than 10 minutes to a pharmacy
- 7.3 Pharmacies in Barking and Dagenham are commissioned (by NHS England, Barking and Dagenham CCG, or Barking and Dagenham Council) to provide a range of additional services:
- Vaccinations
 - Urgent access to emergency medicines
 - Minor ailments service
 - Emergency hormonal contraception
 - Chlamydia screening and treatment
 - Condom distribution
 - Community equipment (disability aids)
 - Drug addiction services (supervised consumption of opiates, and needle exchange)
 - Anticoagulation services
 - Support to stop smoking
- 7.4 An analysis of travel to pharmacies shows:
- 100% of the Barking and Dagenham population have no more than a 10 minute drive to their nearest pharmacy
 - 88% of the Barking and Dagenham population have no more than an average 10 minute public transport journey to their nearest pharmacy
 - 89% of the Barking and Dagenham population have no more than a 15 minute walk to their nearest pharmacy

- 7.5 Access to services provided through pharmacies was considered in the Pharmaceutical Needs Assessment (PNA) across the six localities in the borough
- The PNA Steering Group concluded within the assessment that there were no gaps across the whole of the borough in accessing any service provided by pharmacies.
- 7.6 Following a consultation on the draft Pharmaceutical Needs Assessment, 43 responses were received (from the public, community pharmacists, NHS England, Barking and Dagenham Clinical Commissioning Group, and Barking and Dagenham LPC):
- 59% agreed (19% neither agreed nor disagreed, 8% didn't know) with the conclusion that there are no gaps in pharmacy provision anywhere in the borough
 - 60% agreed (21% neither agreed nor disagreed, 11% didn't know) with the other conclusions of the PNA
 - None felt that the PNA did not reflect the current provision of pharmacy services in the borough
 - 3% felt that the PNA did not reflect the current needs of pharmacy services in the borough
 - 5% felt that the PNA did not reflect the future needs of pharmacy services in the borough